

# Field Service Accelerator Toolkit for Salesforce

Field service has quickly become an important part of your brand equity — an untapped source of revenue and a powerful vehicle to deepen customer intimacy.



Astound Digital can help you transform the field service experience faster with our new AI-Powered Accelerator Toolkit for Salesforce. Leverage our set of easy-to-use tools to modernize your field service offerings, empower your people, and get more revenue from every job.

## Our toolkit gives you

### Higher performance

Give technician and dispatcher productivity an exponential boost in your service delivery and field operations.

### Reduced costs

Use hard data to cut through the complexities of field service, eliminate inefficiencies and warranty leakage while supporting tiered service agreements.

### Increased satisfaction — for customers and staff

Empower your employees to make customers happier with intuitive design and better results.

We're bolstering the best in Field Service Management for Salesforce with these powerful AI tools. From more efficient dispatch to better supply chain visibility, our accelerators can help you get more from Salesforce:

## Transform your key capabilities with AI



### Preventive Maintenance

Anticipate and fix equipment problems with real-time data, tracking, and asset-specific predictive checklists powered by GenAI — before they lead to failure and lost revenue.

### Field Service Dispatch

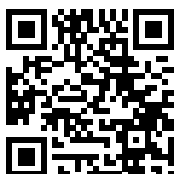
Sharpen dispatch by optimizing parameters such as service territory, technician skills, technician availability, and volume predictions.

### Supply Chain Visibility

See disruptions before they happen with analysis of source congestion, shipment routes, supplier mapping, and more.

### Virtual Assistance

Use the virtual assistant's vast technical knowledge base to empower technicians with step-by-step guidance for issue resolution.



**If you're ready to revolutionize your  
field service operations, let's talk.**

Contact one of our experts and learn how our accelerator toolkit can help.